

## RESORT GUIDELINES



- SUNLIGHT ECOTOURISM ISLAND RESORT requires guests to be registered. Guests are required to present their valid ID cards upon check-in.
- Keep your valuables safe inside your room. Always keep the guest room locked. The resort shall not be responsible for any lost belongings.
- Hazardous chemicals such as gas cylinders and inflammable fluids among others are not allowed in the resort premises. Firearms are likewise strictly prohibited.
- On the occasion that guests become ill or injured, the resort must be notified for assistance. In case of instances requiring hospitalization, the resort can assist with the arrangement for hospitalization. All medical expenses shall be shouldered by the guest.
- Smoking is strictly prohibited inside ALL guest rooms. There are designated smoking areas within the resort for your smoking pleasure. Management shall impose a cleaning fee of Php 5,000 net for rooms that have been found with smoke odor. This is to cover the cost of cleaning and placing the room temporarily out of order for other guests.
- Transfers to the resort shall only be via Sunlight Ecotourism Island Resort's boats. Guests arriving via their privately-owned boats are not allowed to enter the property for security reasons.
- Tours booked independently are not allowed for safety and security reasons. You may contact the Recreation Office for tour inquiries.
- Out of safety concerns and respect the privacy of all our guests, Sunlight Ecotourism Island Resort prohibits the operation or use of unmanned aerial systems or drones in the resort – including recreational users and hobbyists – without prior written authorization from Sunlight Hotels and Resorts Management.
- Environment – The resort enormously strives to be ecologically-friendly and be in harmony with nature. Please consider the protection of our environment.
- For safety and security, children under 10 years of age must have adult supervision.
- It is suggested that guests observe quiet time from 10:00 PM to 9:00 AM so as not to disturb other paying guests.
- We welcome our guests' comments and suggestions via our feedback form provided via the QR code.
- Guests shall pay for any loss and damage to the property.
- These House Rules are provided by the Management to safeguard its property, guests' safety and overall security. The Management will take necessary measures if there is any incident of untoward behavior by guests or our staff.

These guidelines may change at any time. For more information or queries, please contact the Front Desk.